Command Solutions
Limited

Incident Command Software (ICS)

ARE YOU REPLACING VECTOR COMMAND CSS?

The latest in Incident Command Software arrives Spring 2017!

Incident Command software designed to support the UK Home Office Joint Decision Making (JDM) model.

Plan & share the deployment of personnel and equipment quickly with in built planning board

Command Solutions Limited's - Incident Command Software (ICS), is the world's most easy to use, cost effective and comprehensive incident support software, designed specifically for fire brigades, police forces and ambulance services, as well as airports, ports, civil defence forces, oil, gas, power and chemical sites.

Providing over and above Vector Commands (now Telent) CSS, our ICS dramatically improves situational awareness, decision support and audit trail to the whole command chain through a live Common Operational Picture, ICS significantly strengthens collaboration between all personnel and agencies involved in each incident.

Its intuitive graphical user interface, which automatically records the history of all information entered by all incident participants accessing the software.

ICS delivers a single electronic portal for all incident information – including;

- Google Maps, with decision support tools, including Atmospheric Gas Release Modelling, Explosion Modelling, Thermal Radiation Modelling & Water Requirement Calculator
- System Activity Log; capturing all activity performed by all users on a timeline view
- Decision Log; record text, audio or video decisions
- Digital Whiteboard Planning Board
- Drag-and-drop Organisational Chart builder
- SOPs; Access and manage a library of your own standard operating procedures
- Document Manager; Upload any file type, including scans of any paper information provided on scene
- External Sources; Connect to other live information feeds, including CCTV, eye in the sky, IP cams, or Drone feeds, weather

Decision Support ICS provides a unique suite of decision support tools, **unavailable in any other solution on the market** - including Atmospheric Gas Release Modelling, Explosion Modelling, Thermal Radiation Modelling & Water Requirement Calculator and a host of others real world benefit operational support tools.

ICS integration with your other software systems - Data can also be imported from other systems, such as control room mobs, and exported from within ICS to other information stores, such as the UK's National Resilience Extranet.

If communications are lost during an incident, the system can still be used to manage the incident.

As soon as communications have been restored, the most up-to-date incident data is automatically shared across all other devices logged into the incident.

ICS also shares the same information with multiple users, but with the added benefit that each user can look at a different part of the Common Operational Picture at the same time, providing the view that is most appropriate to their task.

Time Shuttle allows the user to slide a time bar backwards and forwards to load how incident information looked at a given point in time – particularly useful for Incident Commanders taking responsibility for an incident, during handover with the incumbent commander they can go back and review all information to understand how the current situation was reached.

There is no other incident command software that can deliver this level of support, to anyone who requires it no matter what size of incident.

COMMAND SOLUTIONS ICS IS AVAILABLE FOR £25K PER ANNUM

No hidden extra costs, no limit to the number of command centres, vehicles or users!

In addition;

ICS supports all Decision Action cycles through a soft workflow model of your choosing, by default this is set to correspond with UK Home Office Joint Decision Making (JDM) model. The software provides the user with a visual aide memoire on the main screen, each of the data points within the software's modules can be set to be colour-coded to the relevant stage of an organisation's response process.

ICS is an intuitive, easy to use graphical user interface, which requires little to no training to be able to use. The software is responsive, meaning it automatically scales for touch optimisation, allowing responders and commanders to interact with any module on any device, from hand-held device such as smartphones and tablets, through to touch enabled large screen, as well as your traditional workstation.

ICS is equally valuable for both routine response and for major events and incidents, as well as being entirely scalable to support multi-agency or multi-national response to natural disasters.

ICS recognises that sharing a Common Operational Picture does not mean that everyone needs to look at the same part of the software at the same time. The Command Support System™ enables commanders to view the incident data from their own perspective: a strategic commander can view data across the entire area of operation; an incident commander can choose to only view the response structure.

ICS is designed to prevent information overload, intuitively showing what information is most required depending how the user is interacting with the software's screens. Key features can be switched on or off depending on what the user wishes to see, or determined by the permissions granted via your organisations IT administrators.

For organisations who must manage multiple incidents or events, or who may be faced with multi-location based incidents, there is ICS Strategic Overview built directly in to the software. This feature of the software's architecture allows multiple incidents to exist in parallel at the same time - strategic commanders and control room staff can view all ongoing incidents across their organisational or geographical area of operation on a single screen, as well as a continually updated summary of all assets and personnel deployed across all active incidents.

Top: Decision Support ICS provides a unique suite of decision support tools, unavailable in any other solution on the market - including Atmospheric Gas Release Modelling

Bottom: Incident Command Software designed to run on any device from your smartphone to touch screens on your incident command vehicle

DEVELOPED IN CONJUNCTION WITH IAMTECH & CLEVELAND FIRE BRIGADE

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ABOUT IAMTECH

Technology with real world purpose - We are domain experts in the blue light, emergency response sector, with a proven history in developing fit for purpose software for both public sector and private emergency services.

We also offer the world's largest suite of industrial asset management software applications, divided in to four key categories; maintenance, risk, safety & hazard management.

We don't just build our technology for use in the enterprise or on a desktop – we are experts in the mobile space, enabling real-time on-site data capture, increasing your operational awareness.

Our engineers are readily available to undertake bespoke agile software projects, enabling your workflows to be made readily available on intrinsically safe mobile computing platforms through to management dashboards in your control rooms and boardrooms.

PARTNERSHIPS

We are proud of our enviable client list and that our software products are utilised in 23 countries around the world.

We strive to continually build long-standing, transparent relationships with our clients, who we consider partners. Integrity is not just something on a values poster! We ensure all of our partners always have the best from us, the best systems, the best service, the best value.

When you choose to do business with IAMTech, you'll benefit from our years of empirical experience in your field. We know your pain – because we felt that pain when we were sitting in your chair as employees of oil, gas, chemical and power asset operators. Now we are here to help you! What are you waiting for?

ORIGINS

Founded in 1973, IAMTech (a CPD Limited Company) started life as industrial plant model makers and over the last 40 years have grown into a leading hub for the development of innovative technology solutions for the Oil, Gas, Chemical and Power industries.

Many our workforce have previously worked within industry (for the likes of Huntsman, DuPont, ICI, Enron, SABIC, Sembcorp and Uniqema) prior to joining IAMTech. This first-hand knowledge has allowed IAMTech to develop technology solutions that will help you deliver the processes required to effectively run your assets.

Combining this first-hand industry experience with our ever-growing partnerships with world-leading industrial organisations enables IAMTech to understand the technology needs of industry. Using this position as our foundation has enabled us to build our impressive portfolio of products and services, available to you the same day you place an order.

For more information about IAMTech please visit iamtech.com

ABOUT CLEVELAND FIRE BRIGADE

As you know we protect lives and property from fire and other emergency incidents.

What you may not know is that we through prevention, protection and emergency response we deliver a variety of services.

Our prevention work takes many forms, from marketing, advice and education through to involving the community in helping to design and deliver our services. We have extensive programmes to help people understand and avoid personal risk from fire and road collisions. We also run community programmes such as health-promotion initiatives and self-development activities for young people.

Our protection activities involve advising businesses about their risk management responsibilities and by enforcing fire safety regulations, where necessary, so that buildings are safer.

When emergency incidents do occur, we respond to them with well trained staff using modern methods and equipment.

In short, we provide a truly professional and integrated service for all our communities across Cleveland.

For more information about Cleveland Fire Brigade visit clevelandfire.gov.uk

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Any questions

getintouch@commandsolution.com